



## Office of the Services Commissions

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### **CIRCULAR No. 381** **OSC Ref. C. 6593<sup>4</sup>**

**25<sup>th</sup> September, 2024**

Permanent Secretaries, Heads of Department and Chief Executive Officers are asked to invite applications from suitably qualified officers in their Ministries/Departments/Agencies to fill the **vacant post of Data Protection Officer (Level 8)** in the **Jamaica Tourist Board**, salary range - \$4,266,270 - \$5,737,658 per annum.

#### **Job Purpose**

Under the supervision of the Director of Tourism, the Data Protection Officer (DPO) is responsible for monitoring the Jamaica Tourist Board's (JTB) data practices, ensuring that all functions carried out by the JTB are in accordance with the provisions of the Data Protection Act (2020). The DPO will be accountable for monitoring internal compliance and providing guidance to the JTB on data protection obligations. Additionally, the DPO will serve as a primary point of contact for supervisory authorities, such as the Office of the Information Commissioner, and individuals whose data is processed by the JTB.

#### **Key Responsibilities**

- Designs and implements a comprehensive Data Privacy Governance Framework and strategies to effectively manage the use of personal data in accordance with the provisions of the Data Protection Act;
- Establishes and maintains appropriate systems and internal control mechanisms that align with the prescribed standards of the Data Protection Act;
- Ensures that the JTB and its operational processes pertaining to data processing adhere to the established data protection standards and regulations;
- Implements strategies to enhance operational processes and ensures processes are in compliance with regulatory requirements;
- Designs and implements Data Protection policies and procedures within the JTB;
- Ensures that breaches of the data protection standards or violations of the provisions outlined in the Data Protection Act are addressed promptly;
- Draws the organization's attention to any failure to comply with the data protection rules and policy;
- Reviews and updates the Data Protection Plan regularly to ensure it aligns with any changes in laws, regulations and policies;
- Ensures the timely collection of data, analysis, and reporting of data on key performance measures;
- Maintains a robust system to address and respond to queries and complaints;
- Ensures proper management and maintenance of personal data records, in compliance with data protection standards;
- Sensitizes and trains staff on the components of relevant Acts, Regulations and Policies related to data;
- Informs data controllers and data subjects about their rights, obligations and responsibilities regarding data protection;
- Provides advice and recommendations to staff and the Permanent Secretary regarding the interpretation and application of data protection rules;
- Collaborates with the Information and Communication Technology (ICT) Branch to ensure compliance with the Data Protection Act in the JTB's ICT system;
- Collaborates with the Information and Communication Technology (ICT) Branch to manage data security incidents, and ensures timely resolution of issues such as security breaches, complaints, or subject access requests;
- Provides legislative advice and guidance to the Permanent Secretary regarding any gaps identified from the outcome of the Data Protection and Privacy Impact Assessment;
- Liaises with the Office of the Information Commissioner to address data protection matters and clarifies or resolves any doubts regarding the application of the act's provisions;
- Collaborates with the Enterprise Risk Management Unit, Internal Audit Division, Legal Services Division, and other key stakeholders to monitor, implement and analyze compliance programmes;
- Prepares and submits routine and special reports, as required;
- Attends and participates in meetings, seminars, workshops and conferences, as required;
- Performs any other related duties that may be assigned periodically.

## **Required Knowledge, Skills and Competencies**

### ***Core:***

- Excellent critical reasoning, quantitative and qualitative analysis skills;
- Strong environmental scanning, analysis and interpretive skills;
- Strong negotiating and persuasive presentation skills;
- Good leadership skills;
- Good planning and organizing skills;
- Good problem-solving and analysis skills;
- Excellent oral and written communication skills;
- Ability to use initiative and judgment;
- Integrity/Ethics;
- Good interpersonal skills;
- Priority Management;
- Teamwork.

### ***Technical:***

- Expert knowledge of the data protection law and practices;
- Proficiency in the use of the relevant computer applications;
- Knowledge of change management principles and practices;
- Expert knowledge of auditing techniques and practices;
- Good knowledge of risk management techniques and strategies;
- Sound knowledge and understanding of GOJ policies and programmes and the machinery of Government;
- Sound knowledge of applicable laws, policies, regulations and procedures.

## **Minimum Required Qualification and Experience**

- Bachelor's Degree in Law, Computer Science, Audit or equivalent qualification from a recognized tertiary institution;
- Experience or knowledge in data privacy legislation (in particular GDPR);
- Experience or specialized training in Records and Information Management Systems;
- Certification in Information Security, Data Protection and/or Privacy Certification such as CIPP, CIPT, ISEB, etc. (preferred);
- Exposure to legal training;
- Three (3) years' related work experience.

## **Special Conditions Associated with the Job**

- Pressured working conditions with numerous critical deadlines;
- Will be required to work long hours, after work and on weekends and public holidays when the need arises;
- May be required to travel locally and overseas.

Applications accompanied by résumés should be submitted **no later than Tuesday, 8<sup>th</sup> October, 2024 to:**

**Senior Manager,  
Human Resource Development, Jamaica Tourist Board  
64 Knutsford Boulevard  
Kingston 5**

Email: [jtbfhrd@visitjamaica.com](mailto:jtbfhrd@visitjamaica.com)

Please note that only shortlisted applicants will be contacted.

**Please ensure that a copy of this circular is placed at a strategic position on the Notice Board of the Ministry/Department/Agency and brought to the attention of all eligible officers.**



**Desreen Smith (Mrs.)  
for Chief Personnel Officer**